



# 2020 Virtual Community Health Improvement Plan Meeting Report

October 30, 2020



2020 Annual Community Health Improvement Plan Meeting

Florida Department of Health in Miami-Dade County  
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[www.healthymiamidade.org](http://www.healthymiamidade.org)  
[www.miamidade.floridahealth.gov](http://www.miamidade.floridahealth.gov)



## Acknowledgements

A diverse group of partners were represented at the 2020 Virtual Annual Community Health Improvement Plan Meeting. The information provided was well-received among those who attended. Seventy-five (75) individuals from thirty-one (31) community organizations registered to attend the event. A total of sixty-four (64) individuals logged into the meeting on the day of the event.

The Florida Department of Health in Miami-Dade County (DOH-Miami-Dade) is organized into several different program areas that focus on the surveillance, prevention, detection and treatment of health and environmental public health issues in the county. The major services provided by DOH-Miami-Dade align with the 10 Essential Public Health Services as determined by the National Centers for Disease Control and Prevention.

The following organizations registered for the event:

AIDS Healthcare Foundation (AHF)	Homestead Hospital
All Star Media Solutions	Hope For Miami
Alliance for Aging, Inc.	Humana
American Heart Association	Hurley Health Resources, Inc.
AvMed	Jackson Health System
The Children's Trust	Miami Chapter – National Association of Black Nurses
City of South Miami	Miami-Dade Area Health Education Center, Inc.
CLT Business Solutions	Miami-Dade County Mayor's Office
Dr. Rafael A. Peñalver Clinic	Miami-Dade County Public Schools
Dream-in-Green	United Way of Miami-Dade
Epilepsy Florida	University of Florida
Familias Unidas International, Inc.	University of Miami
Florida Department of Children and Families	University of Miami Health System
Florida Department of Health in Miami-Dade County	Urban Health Partnerships
Florida International University	Urban Health Solutions
Health Council of South Florida	West Kendall Baptist Hospital

Event Flyer



*Save The Date!*

**Virtual Community Health Improvement Plan Meeting**



**Community Health Improvement Plan**

*A collaborative plan to improve the health and quality of life in Miami-Dade County*

We want to hear from you! Join the Florida Department of Health and other leading local organizations in discussing current health issues facing Miami-Dade County. The Community Health Improvement Plan Meeting is designed to bring community members and organizations together to take a collaborative approach to prioritizing and addressing the needs of the community.

**When:** October 30, 2020

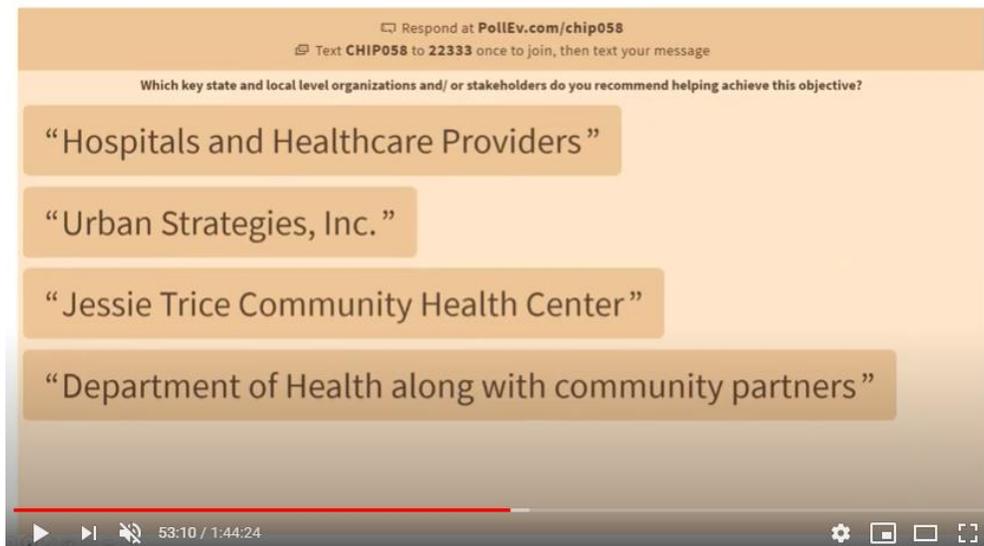
**Time:** 10:00 AM —12:00 PM

**Register** <https://attendee.gotowebinar.com/register/948375367518182928>  
(use Google Chrome browser)



Video recording

A recording of this event is available here: [https://youtu.be/QGsN7rDS\\_Kg](https://youtu.be/QGsN7rDS_Kg)



Respond at [PollEv.com/chip058](https://poll.ev.com/chip058)

Text **CHIP058** to **22333** once to join, then text your message

Which key state and local level organizations and/ or stakeholders do you recommend helping achieve this objective?

- “Hospitals and Healthcare Providers”
- “Urban Strategies, Inc.”
- “Jessie Trice Community Health Center”
- “Department of Health along with community partners”

53:10 / 1:44:24



## 2020 Annual Community Health Improvement Plan Meeting

### Overview

On Friday, October 30<sup>th</sup>, 2020 the Florida Department of Health in Miami-Dade County hosted the 2020 Virtual Annual Community Health Improvement Plan Meeting via the GoToMeeting platform. The purpose of the Community Meeting was to bring together a diverse mix of public health professionals, community members, state and local health officials, and community organizations to collaborate on prioritizing and addressing the needs of the community through the development of strategies and interventions. Attendees were able to provide input on the key health issues that affect Miami-Dade residents and their health.

Input from the Community Meeting is useful for assessing the Community Health Improvement Plan (CHIP) for Miami-Dade County. The CHIP is the county's five-year collaborative plan from 2019-2024 for developing policies and defining actions to target efforts that promote health. It is a local plan that examines the activities of our public health network and how they contribute to community health improvement. The six strategic health priority areas identified in the CHIP include: Health Equity, Access to Care, Chronic Disease, Maternal-Child Health, Injury, Safety & Violence, and Communicable Diseases and Emerging Threats.

The Community Meeting was designed to provide high-level, dynamic sessions that address the strategic public health priorities mentioned previously. Community members had the opportunity to discuss key public health issues impacting health and wellness in Miami-Dade County, and evaluate strategies and actions that have the potential to address those issues in innovative ways.

The meeting opened with an introductory statement from Karen Weller, Assistant Community Health Nursing Director, and a welcome greeting from Dr. Yesenia Villalta, the Health Officer of the Florida Department of Health in Miami-Dade County. Staff members guided participants through interactive sections that explained the Mobilizing for Action through Partnerships and Planning (MAPP) process, provided updates on the state feedback, success stories, priority areas, and looked to identify targeted areas for improvement.

Dr. Valerie Turner moderated the Objective Deep Dive section, the centerpiece of the meeting. This section consisted of over 15 questions related to CHIP measures and ways to improve or address service gaps. Attendees were asked to provide input via PollEverywhere software, where their responses were displayed on the screen in real-time, with Dr. Turner providing commentary. The responses collected were analyzed and will be used in future revisions to the CHIP, as well as other collaborative health efforts undertaken by the Department.

The meeting closed with two brief slides on next steps in the MAPP process and completing the meeting evaluation. Overall, the meeting lasted approximately one hour and forty-five minutes.



**Florida Department of Health in Miami-Dade County**  
**Annual CHIP Review Meeting**  
**Location: GoToWebinar**  
**Friday, October 30, 2020 10:00 a.m. – 12:00 p.m.**

## AGENDA

**Purpose:**

Annual CHIP Review Meeting to monitor implementation of the CHIP, review and assign action items, and recognize practices with improved performance.

Topic	Time	Lead
<b>Welcome/Call to Order</b>	<b>10:00am</b>	<b>Karen Weller</b>
<b>Introductory Statement</b>	<b>10:00-10:05am</b>	<b>Dr. Yesenia Villalta</b>
<b>MAPP Process</b> <i>Briefly review the MAPP process and orient attendees.</i>	<b>10:05-10:13am</b>	<b>Candice Schottenloher</b>
<b>State Revisions September 2020</b> <i>Discuss recent state feedback and next steps.</i> <ul style="list-style-type: none"> <li>• CHIP</li> <li>• CHA</li> </ul>	<b>10:13-10:20am</b>	<b>Robert Ward</b>
<b>Strategic Priority Area Updates</b> <i>Provide a broad level overview of each strategic priority area.</i> <ul style="list-style-type: none"> <li>• <b>Health Equity</b> <ul style="list-style-type: none"> <li>○ Total Objectives: 13           <ul style="list-style-type: none"> <li>▪ Target Met: 2</li> <li>▪ Target On Track: 11</li> <li>▪ Target Not Met: 0</li> </ul> </li> </ul> </li> <li>• <b>Access to Care</b> <ul style="list-style-type: none"> <li>○ Total Objectives: 32           <ul style="list-style-type: none"> <li>▪ Target Met: 14</li> <li>▪ Target On Track: 16</li> <li>▪ Target Not Met: 2</li> </ul> </li> </ul> </li> <li>• <b>Chronic Disease</b> <ul style="list-style-type: none"> <li>○ Total Objectives: 27           <ul style="list-style-type: none"> <li>▪ Target Met: 4</li> <li>▪ Target On Track: 21</li> <li>▪ Target Not Met: 2</li> </ul> </li> </ul> </li> <li>• <b>Maternal Child Health</b> <ul style="list-style-type: none"> <li>○ Total Objectives: 15           <ul style="list-style-type: none"> <li>▪ Target Met: 4</li> <li>▪ Target On Track: 10</li> <li>▪ Target Not Met: 1</li> </ul> </li> </ul> </li> <li>• <b>Injury, Safety, and Violence</b> <ul style="list-style-type: none"> <li>○ Total Objectives: 20           <ul style="list-style-type: none"> <li>▪ Target Met: 3</li> <li>▪ Target On Track: 5</li> <li>▪ Target Not Met: 12</li> </ul> </li> </ul> </li> <li>• <b>Communicable Diseases and Emergent Threats</b> <ul style="list-style-type: none"> <li>○ Total Objectives: 16           <ul style="list-style-type: none"> <li>▪ Target Met: 3</li> <li>▪ Target On Track: 10</li> </ul> </li> </ul> </li> </ul>	<b>10:20-10:35am</b>	<b>Karen Weller</b>



**Florida Department of Health in Miami-Dade County**  
**Annual CHIP Review Meeting**  
**Location: GoToWebinar**  
**Friday, October 30, 2020 10:00 a.m. – 12:00 p.m.**

## AGENDA

<ul style="list-style-type: none"> <li>▪ Target Not Met: 3</li> </ul>		
<b>Success Stories</b> <i>Discuss three objectives that have exceeded expectations.</i> <ul style="list-style-type: none"> <li>• HE 1.1.1/1.1.2</li> <li>• MCH 1.1.1</li> <li>• ISV 1.6.2</li> </ul>	<b>10:35-10:50am</b>	<b>Bryanna McDaniel/Candice Schottenloher</b>
<b>Break</b>	<b>10:50-11:00am</b>	<b>All</b>
<b>Targeted Areas for Improvement</b> <i>Discuss three objectives that are not meeting expected benchmarks.</i> <ul style="list-style-type: none"> <li>• CD 2.1.2</li> <li>• AC 6.1.2</li> <li>• CDET 1.5.1</li> </ul>	<b>11:00-11:15am</b>	<b>Robert Ward</b>
<b>Objective Deep Dives</b> <i>Highlight one objective from each priority area in greater detail.</i> <ul style="list-style-type: none"> <li>• HE 4.1.1</li> <li>• AC 2.1.2</li> <li>• CD 1.3.2</li> <li>• MCH 3.1.2</li> <li>• ISV 4.1.1</li> <li>• CDET 1.1.1</li> </ul>	<b>11:15-11:50am</b>	<b>Valerie Turner</b>
<b>Next Steps</b> <i>Discuss next steps in the CHIP and MAPP cycles.</i>	<b>11:50-11:55am</b>	<b>Robert Ward</b>
<b>Meeting Evaluation</b> <i>Feedback and suggestions for next month/quarter's review.</i>	<b>11:55-12:00pm</b>	<b>Bryanna McDaniel</b>
<b>Adjourn</b>	<b>12:00pm</b>	<b>All</b>



# Community Health Improvement Plan Meeting

October 30, 2020



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## Welcome Message



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## Guiding Principles



**Vision:** To Be The Healthiest State In The Nation.



**Purpose:** Prevent Disease And Improve The Health Of The Miami-Dade County Community.



**Mission:** To Protect, Promote & Improve The Health Of All People In Florida Through Integrated State, County, & Community Efforts.

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## Core Values

Innovation

Collaboration

Accountability

Responsiveness

Excellence

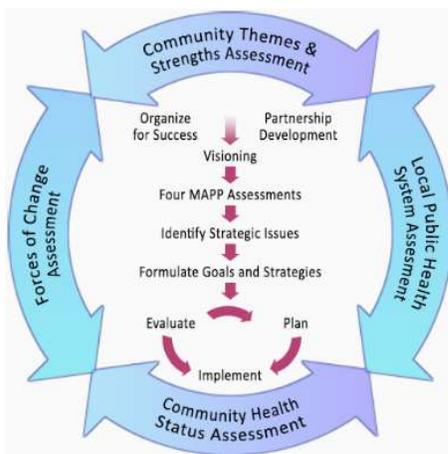
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# MAPP Process

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## What is the MAPP Process?



**A community-wide strategic planning tool** for improving public health

**Method to help communities prioritize** public health issues, identify resources for addressing them, and take action

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# Phase 5: Formulate Goals and Strategies



## Community Health Improvement Plan 2019-2024

 Health Equity	 Access To Care	 Chronic Disease Prevention
 Maternal Child Health	 Injury, Safety, & Violence	 Communicable Diseases/Emergent Threats

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# Community Health Improvement Plan (CHIP)

## Alignment with State and National Priorities

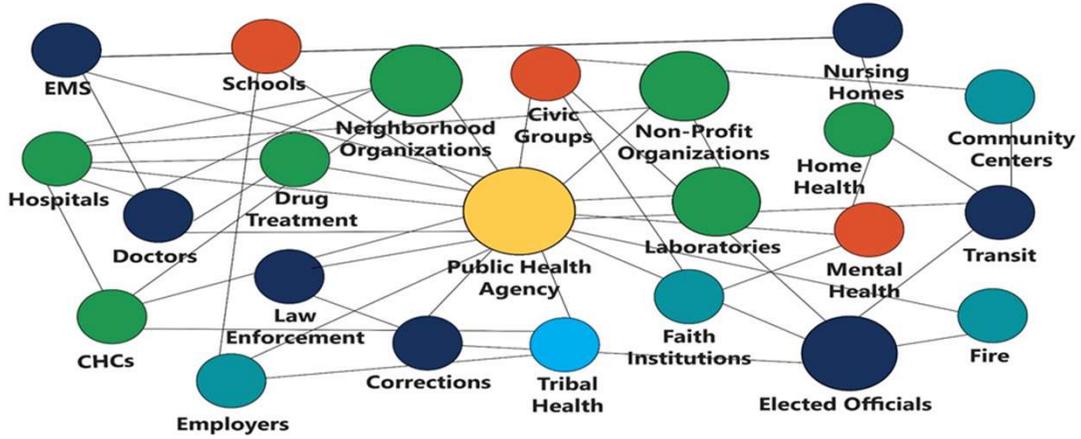
CHIP is aligned with national and state public health practices, using Healthy People 2020 and the State Health Improvement Plan (SHIP) as a model



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# Success & Partnership Development



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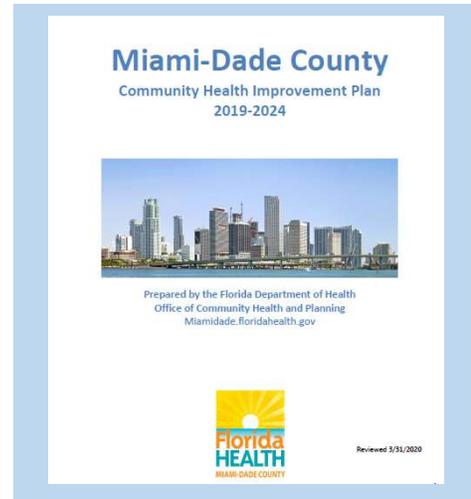
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# State Feedback

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## CHIP Revisions

- Revised approximately 50 objectives to be SMART.
- Added needed policy changes to each priority area.
- New chart showing alignment with Healthy People 2030 goals.
- Received a 100% score from the state.



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## CHA Revisions



- CHA updates:
  - Added 4 new sections
    - Disparities in Miami-Dade County
    - Local Resources
    - Summary: Community Health Assessment Indicators 2030
    - 10 Essential Public Health Services
  - Added 8 new indicators.
  - Included new chart showing alignment with Healthy People 2030 goals.
  - Received a 100% score from the state.

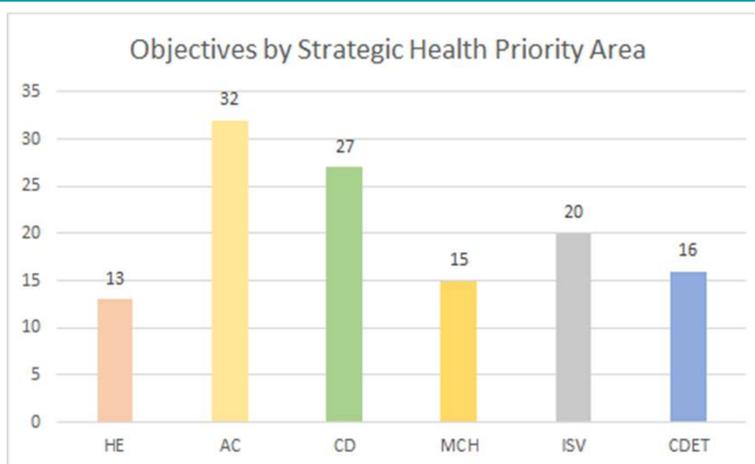
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# CHIP Strategic Priority Area Updates

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## CHIP Strategic Priority Area Updates

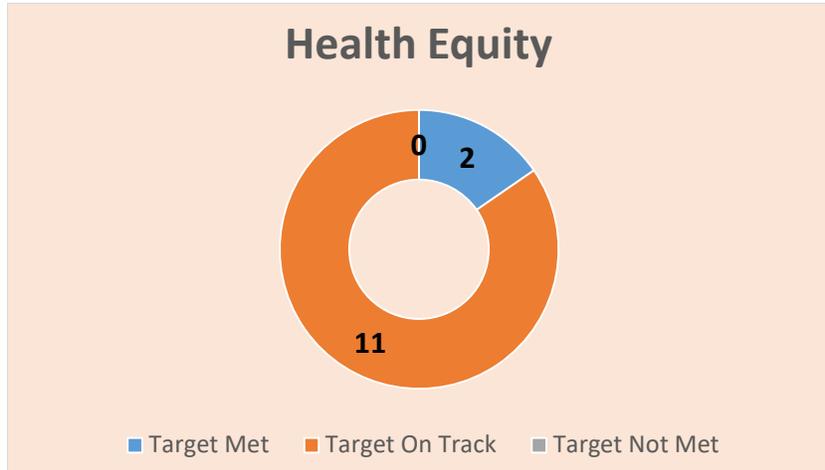


- 123 total objectives
- 21 DOH programs share responsibility for reporting
- Objectives are reported on quarterly

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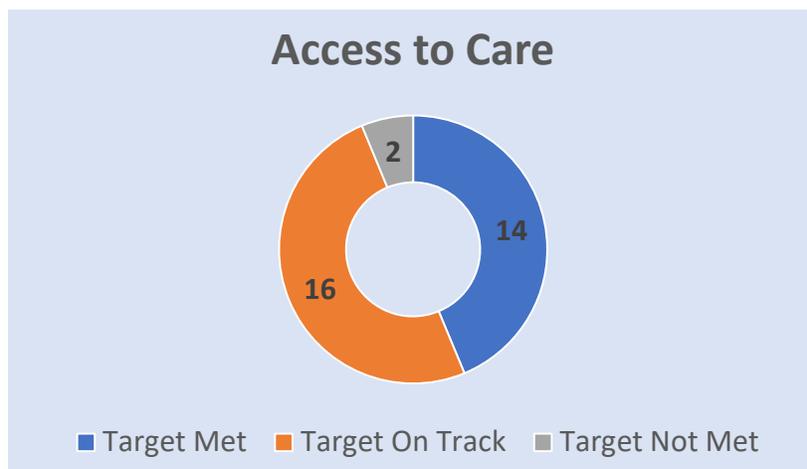
# Health Equity



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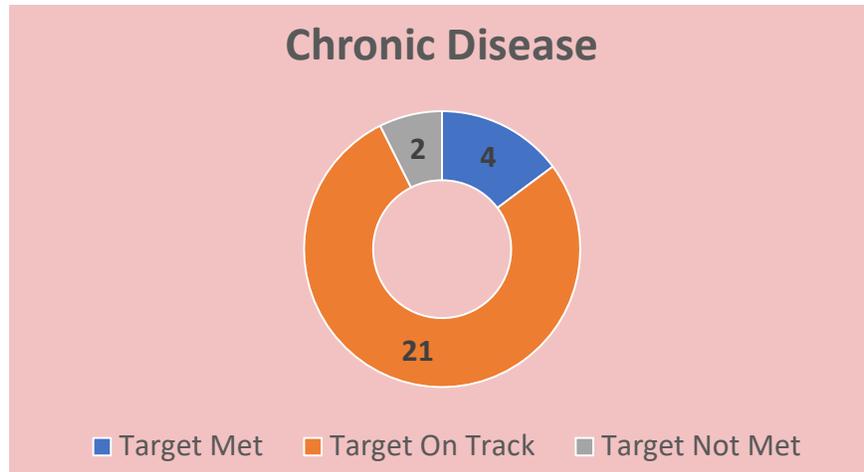
# Access to Care



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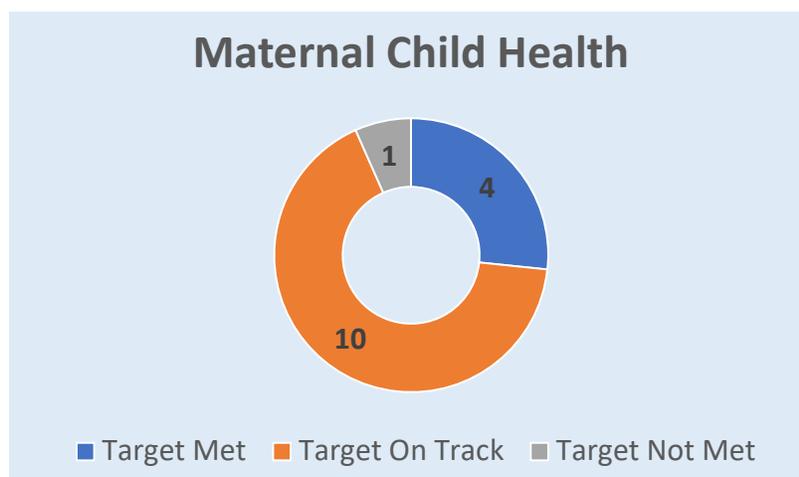
# Chronic Disease



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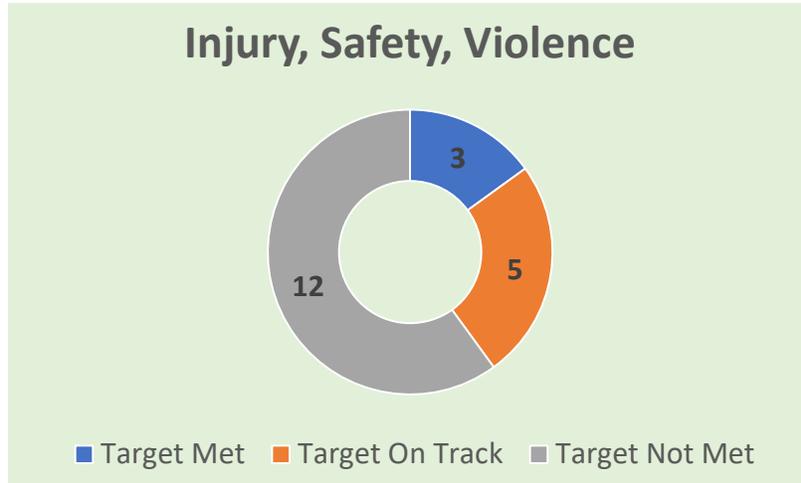
# Maternal Child Health



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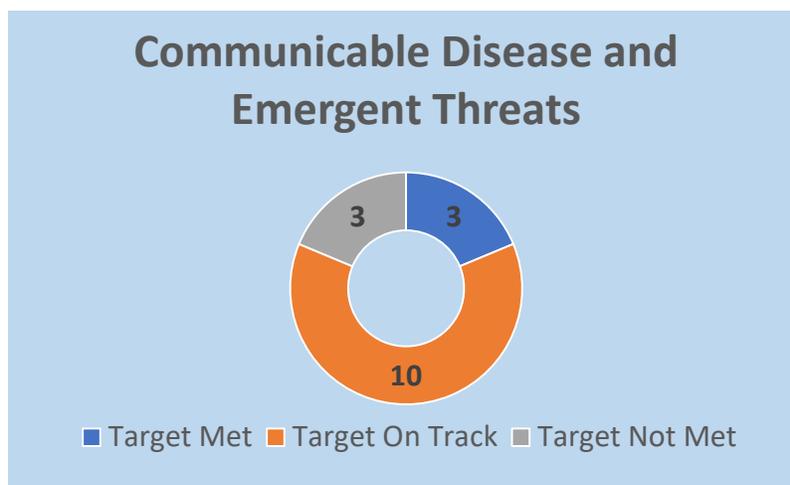
## Injury, Safety, Violence



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## Communicable Diseases and Emergent Threats



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# Success Stories

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## Health Equity 1.1.1 & 1.1.2

Health equity training pre and post knowledge tests

**Success**

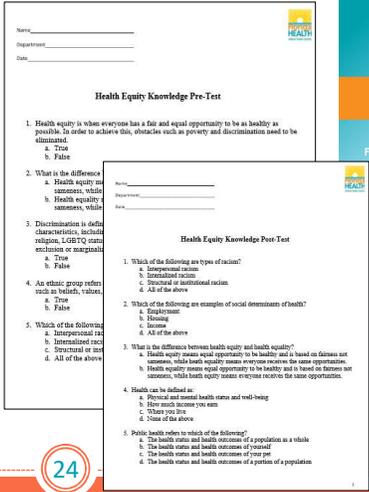
- Health Equity Training developed.
- Pre/Post-training knowledge tests were created.

**# of trainings completed**

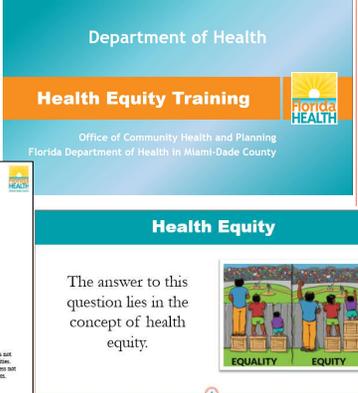
- 3 trainings have been completed

**# of pre/post-training tests completed**

- 99 pre-tests have been completed
- 99 post-tests have been completed



The image shows two overlapping questionnaires. The top one is the 'Health Equity Knowledge Pre-Test' and the bottom one is the 'Health Equity Knowledge Post-Test'. Both contain multiple-choice questions about health equity, discrimination, and social determinants of health. A circular badge with the number '24' is overlaid on the bottom questionnaire.



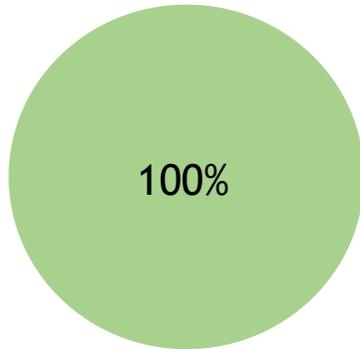
The image shows branding for the Department of Health, including the 'Health Equity Training' logo and a slide titled 'Health Equity'. The slide features the text: 'The answer to this question lies in the concept of health equity.' and an illustration of people on a scale labeled 'EQUALITY' and 'EQUITY'.

24

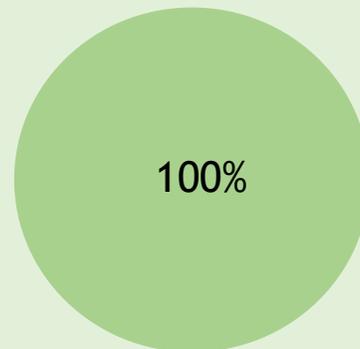
## Injury Safety Violence 1.6.2

Assessments/Inspections of outbreaks at regulated facilities

% of complaints investigated within 2 days:



% of illness and outbreaks environmental assessments and inspections completed within 48 hours of receipt:



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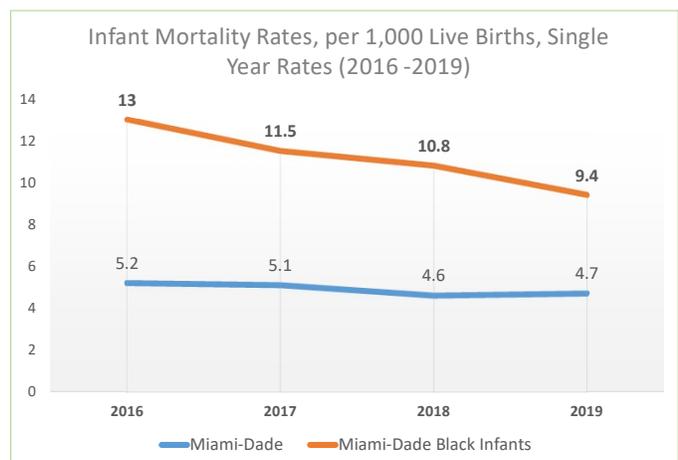
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## Maternal Child Health 1.1.1

Reduce the black infant mortality rate

### Success

- Collective impact approach
  - Social Media Campaigns
  - Community & Virtual Events
  - Educational campaigns related to Count the Kicks, safe sleeping, Sudden Infant Death Syndrome, and other infant risks.
- Partnerships with local organizations



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# Break



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## How To Join:

### Mobile Device

*\*Preferred method*



[www.PollEv.com/CHIP058](http://www.PollEv.com/CHIP058)

OR

Text **CHIP058** to **22333**

### Computer Browser



Google Chrome

[www.PollEv.com/CHIP058](http://www.PollEv.com/CHIP058)

Questions? Type in chat box or e-mail [Robert.Ward@FLHealth.Gov](mailto:Robert.Ward@FLHealth.Gov)

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# Break



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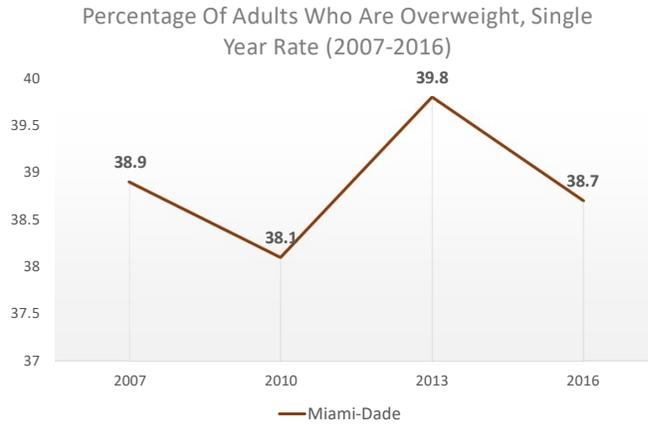
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# Targeted Areas for Improvement

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## Chronic Disease 2.1.2

% of Adults who are overweight.



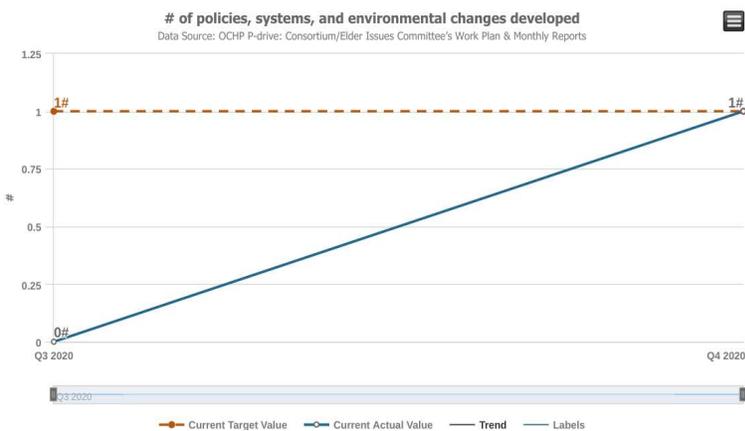
- 38.7% of Miami-Dade adults are overweight, compared to 35.8% in all of Florida.
- Despite efforts to promote healthy eating and active lifestyles, this number has stayed above 38% since 2007.
- Outreach efforts have been hurt by COVID restrictions.

31

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## Access To Care 6.1.2

# of collaborations to develop policies, systems, and environmental changes.



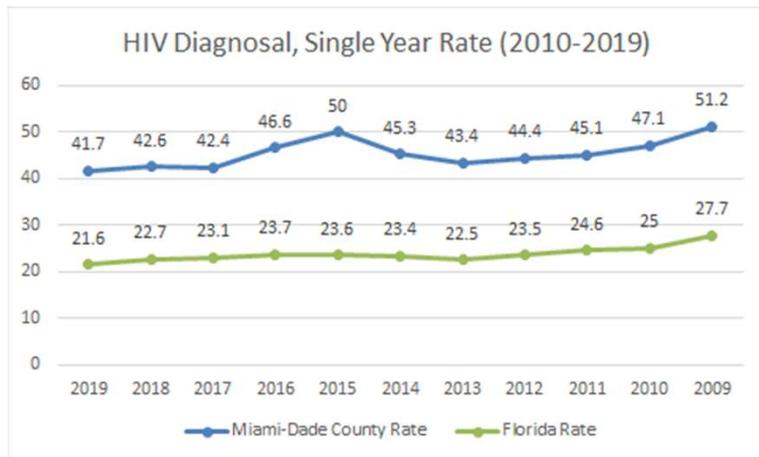
- The number of partners and PSEs related to elder issues lags behind targets.
- Many community partners are transitioning their elder services online.
- Despite this, more work needs to be done to protect the health and social needs of the elder population, especially during COVID-19.

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## Communicable Diseases & Emergent Threats 1.5.1

# of new HIV infections



- Miami-Dade has struggled with HIV infection rates for years.
- The rates are driven in part by unique socioeconomic factors, primarily income inequality, poverty, and poorer health outcomes.
- Cultural factors and Miami's large migrant population also play a role

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## Objective Deep Dives

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## How To Join:

### Mobile Device

*\*Preferred method*



[www.PollEv.com/CHIP058](http://www.PollEv.com/CHIP058)

OR

Text **CHIP058** to **22333**

### Computer Browser



Google Chrome

[www.PollEv.com/CHIP058](http://www.PollEv.com/CHIP058)

Questions? Type in chat box or e-mail [Robert.Ward@FLHealth.Gov](mailto:Robert.Ward@FLHealth.Gov)

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## **Health Equity 4.1.1**

By September 30, 2024 a minimum of two policy, system, or environmental changes will be in place with at least two Miami-Dade County organizations to support shared use paths for all populations with considerations given for modes of transportation, mobility level, and age.

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Which key state and local level organizations and/ or stakeholders do you recommend helping achieve this objective?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

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What are some best practices you would like to share or know of that would help achieve this goal?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

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## Access To Care 2.1.2

By September 30, 2024, DOH Miami-Dade will strengthen the Community Health Assessment (CHA) to assure it addresses older adults needs aged 65 and above from 7 (2019) to 10.

39

What are some health issues related to older adults (65+) that can be highlighted in our community assessments?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

40

**What other strategies could be used to help link access to care for older adults related to COVID-19?**

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

41

**What social connections are available for older adults in Miami-Dade?**

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

42

## **Chronic Disease 1.3.2**

By September 30, 2024, reduce current smoking rates among Miami-Dade adults from 12.3% (2016) to 10.5%.

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What are some barriers that are preventing the community from achieving this goal?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

44

What are some current and future opportunities that can help us achieve this goal?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

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## **Maternal Child Health 3.1.2**

By September 30, 2024 increase number of presentations on Adverse Childhood Experiences (ACEs) and plan of care from 0 to 3.

46

**What are the best strategies to increase awareness of ACEs and plan of care among the professional and general community?**

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

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**Which partners and key stakeholders should we be collaborating with to increase awareness of ACEs?**

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

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# Injury Safety Violence 4.1.1

By September 30, 2024, reduce the rate of deaths from all external causes, ages 0-14 among Miami-Dade resident children from 5.08 (2018) per 100,000 to 4.5 per 100,000.

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What are some potential strategies we could use to reduce these rates?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

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# Communicable Diseases & Emergent Threats 1.1.1

**CDET 1.1.1** By September 30, 2024, increase the percentage of two-year old's who are fully immunized from 93.1% (2018) to 95% in Miami-Dade.

51

How has COVID-19, in addition to concerns and misconceptions about vaccinations, impacted immunization rates among two-year old's?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

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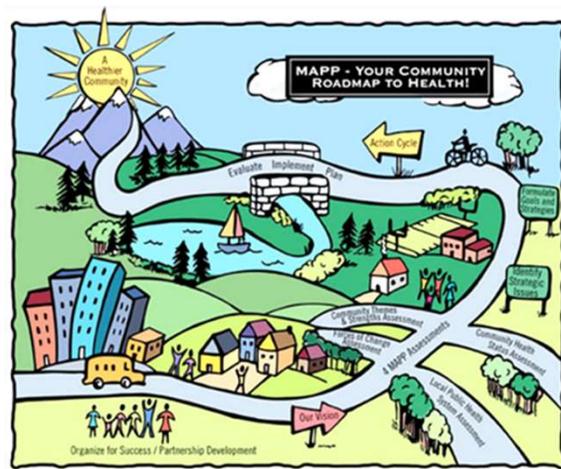
What are some potential strategies that the community can use to address these concerns in order to improve immunization rates among two-year old's?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at [pollev.com/app](https://pollev.com/app)

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## Next Steps

- Revised CHIP and the CHIP Annual Progress report due in March 2021.
- The MAPP cycle will renew in 2022.
- MAPP Steering Committee will meet in January 2021.



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## Meeting Evaluation



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## Adjourn

thank you!

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## Virtual Community Health Improvement Plan Meeting

### Deep Dive Activity Results

The Objective Deep Dives activity was the centerpiece of the 2020 Virtual Annual Community Health Improvement Plan Meeting. The activity was designed so the community could directly submit ideas and input on six key objectives from the CHIP during the half-hour segment. Participants submitted their answers using the PollEverywhere software and were able to view the responses in real-time. Dr. Valerie Turner moderated the activity and provided feedback to the audience. The collected responses have been analyzed and will be used in future versions of the CHIP, as well as other collaborative health efforts undertaken by the Department. Please see below for the full responses submitted for each objective.

**HE 4.1.1** By September 30, 2024 a minimum of two policy, system, or environmental changes will be in place with at least two Miami-Dade County organizations to support shared use paths for all populations with considerations given for modes of transportation, mobility level, and age.

**Which key state and local level organizations and/ or stakeholders do you recommend helping achieve this objective?**

1. Employers	20. Health Service Providers
2. grass root organizations	21. Healthcare systems
3. Local Businesses	22. Urban Health Partnerships
4. Everyone	23. Jackson Health
5. Academia - local vocational programs, colleges and universities	24. Schools
6. Schools	25. DOH
7. Chamber of Commerce	26. Miami-Dade Parks and Recreation
8. Local nonprofits	27. local nonprofits and funders
9. Businesses	28. Miami Dade County Government
10. Government	29. Hospitals
11. Municipalities	30. FQHC, hospitals, primary healthcare providers, insurance providers
12. Religious organization can assist	31. health care systems
13. Insurers	32. Dept of Health,
14. MDCHD, Hospitals, CBOs	33. Miami Dade County Government
15. Free Clinics	34. Hospitals and Healthcare Providers
16. Residential Drug Tpx centers	35. Urban Strategies, Inc.
17. Elected Officials	36. Jessie Trice Community Health Center
18. Local government	37. Department of Health along with community partners
19. TPO	

# Virtual Community Health Improvement Plan Meeting

## Deep Dive Activity Results



**HE 4.1.1** By September 30, 2024 a minimum of two policy, system, or environmental changes will be in place with at least two Miami-Dade County organizations to support shared use paths for all populations with considerations given for modes of transportation, mobility level, and age.

What are some best practices you would like to share or know of that would help achieve this goal?

1. Health in All Policies	20. Complete Streets program.
2. Health impact assessment	21. Successful local case studies
3. Human Impact Partners Guide in Equity and Health	22. Collective Impact models
4. "Maste" action planning encompassing multiple key orgs (external)	23. Community campaigns and outreach
5. Determining ROI for community and corporate partners and why they should engage in this work	24. Attending community meetings, partnering
6. There's already a lot happening, better reporting, tracking so that it is reflected in plan	25. Outreach
7. Health impact assessment data	26. Review of internal institutional practices
8. Partnering to develop community-based research	27. Evidence-based practices like Active Design
9. Engaging the community members that are directly impacted versus attempting to determine what it is from the top-down	28. Share data
10. Walk safe program	29. Leadership development across stakeholder orgs.
11. Holding all involved accountable	30. Engagement & Outreach
12. Gov. School community health worked	31. Share with other the expectations to work together
13. People Centered Care Model	32. Open dialogue platforms



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9. Volunteer program	41. More empathy with this population and their needs.
10. Brain health	42. Dementia and Alzheimer
11. Connectivity - both in-person and virtually with friends, family, etc.	43. Transportation
12. Access to technology	44. COVID
13. limited retirement money	45. Affordable housing
14. Digital divide - barrier to knowing, learning. Engaging	46. Nutrition
15. Considering OA in all policies	47. Heart disease
16. Alzheimer loneliness chronic disease transportation nutrition mental health	48. Technology assistance
17. Affordable housing (on fixed income)	49. Transportation
18. Technology assistance	50. Mental Health



**AC 2.1.2** By September 30, 2024, DOH Miami-Dade will strengthen the Community Health Assessment (CHA) to assure it addresses older adults needs aged 65 and above from 7 (2019) to 10.

**What other strategies could be used to help link access to care for older adults related to COVID-19?**

1. Marketing Campaigns - traditional media efforts with stories in the news, daytime TV, etc.	19. Traditional media messages like tv and radio
2. 211	20. Use media to inform the community
3. Visits to the community per zones to identify needs, strengths and barriers, in order to identify areas of support and help	21. Media/news



## Virtual Community Health Improvement Plan Meeting

### Deep Dive Activity Results

**AC 2.1.2** By September 30, 2024, DOH Miami-Dade will strengthen the Community Health Assessment (CHA) to assure it addresses older adults needs aged 65 and above from 7 (2019) to 10.

#### What social connections are available for older adults in Miami-Dade?

1. Misinformation about cessation tools (ex. E-cigarettes)	28. Many Miami-Dade County municipalities and the County itself have affordable senior house (albeit not enough) but there should be more information sharing in these communities
2. Online craft events	29. Senior centers
3. Healthcare systems themselves can provide opportunities to volunteer, be engaged as well as serve as a center for information on various community-based programs	30. Older adult advocacy groups
4. Online craft events	31. Increase Internet access
5. Consistent connections	32. Caregivers.com
6. Faith based organization	33. Parks and rec
7. MD college classes	34. Adult recreational centers
8. Rotary Clubs	35. Companion/ home care nursing agencies
9. Citrus Health	36. Lifelong learning programs
10. Alliance for Aging	37. Virtual Support Groups
11. Casual coffee or game gatherings	38. Senior Groups or programs with Parks.
12. Elks Lodge & Moose Centers	39. Parks (after Covid)
13. United Way	40. JCS community calendar of events like exercise classes
14. Veteran organizations.	41. Grocery stores
15. Walking groups	42. Faith-based organizations
16. Large employers to share information with older adults families - sharing with children or grandchildren	43. Corner stores
17. Congregates meal sites	44. Arts program (free passes"
18. Adult recreational centers	45. Social interaction through church, charities and volunteer organizations
19. Independent Livings. ILS	46. during covid, online groups
20. Utilizing insurers and their services (i.e. nurse care coordination, social work, etc.) to highlight various programs for vulnerable seniors	47. LIFT Centers, municipal Senior Centers, YMCAs, religious groups
21. Promote "front porch" events (ii.e. come outside at 6 pm each Friday.	48. Elders of aging
22. Volunteer organizations that have people visit elderly residents	49. Adult daycare
23. Adult day care religious group senior group adult recreation center	50. WhatSApp
24. Agency for person with disabilities. Long Term care	51. Adult day cares
25. Social service volunteer organizations	52. Adult day cares
26. Volunteer opportunities	53. Update homes for them to age in place or in their home
27. Congregate meal sites	





## Virtual Community Health Improvement Plan Meeting Deep Dive Activity Results

11. Working with insurers and employers on programs, policies, incentives, engagement, education, Breathe Easy spaces, etc.	29. time consuming vs be working or sharing with loved ones
12. Sharing the financial benefits of staying tobacco/smoke free	30. Support Groups
13. More advertisements to inform about free Tobacco Quit Your Way	31. Continual education.
14. Negative impact of the time that take smoking vs doing something useful and beneficial	32. Financial support to the organizations doing the cessation programs
15. Increasing tobacco free places	33. use of social media to spread information and resources
16. Policies around retailing especially for the youth.	34. Tobacco retailer license
17. Multi-unit housing	35. Incentive programs
18. Incentive programs e.g. awards given in schools	



**MCH 3.1.2** By September 30, 2024 increase number of presentations on Adverse Childhood Experiences (ACEs) and plan of care from 0 to 3.

What are the best strategies to increase awareness of ACEs and plan of care among the professional and general community?

1. Municipalities and local government	15. Home visits by health professionals
2. Insurers	16. Including it in the MDPS culture
3. Partner with foundations to fund partners to work on ACEs	17. Add these topics in school curriculum.
4. Faith-based organizations	18. Sesame Street in Communities is coming to Miami-Dade - and has a component to address ACEs







## Virtual Community Health Improvement Plan Meeting Deep Dive Activity Results

**CDET 1.1.1** By September 30, 2024, increase the percentage of two-year old's who are fully immunized from 93.1% (2018) to 95% in Miami-Dade.

How has COVID-19, in addition to concerns and misconceptions about vaccinations, impacted immunization rates among two- year old's?

1. School nurses can give vaccines	12. Promote literature
2. More vaccines everywhere	13. Concerns around safety of physician offices to going to get vaccine due to risk of COVID
3. Vaccine accessibility	14. School supporters
4. Need "off-hour" availability of vaccines - evening and weekend hours	15. Build trust
5. Cost involved	16. Fear of getting infected with COVID-19 going to health centers because
6. All government institutions work together	17. Less well visits
7. No trust	18. This is difficult! Latinx and blacks across all SES have misconceptions
8. Build trust in their development and impact	19. There has been an increase in false info, more need to #factcheck
9. services during COVID are by appointment only...need walk in services	20. Use the media for information
10. Need to get the facts out. To much misconception.	21. Marketing campaign on vaccine safety and addressing the anti-vaxxer messages
11. Explain the vaccination process	





# Virtual Community Health Improvement Plan Meeting

Friday, Oct 30, 2020 08:58 AM EDT - 11:44 AM EDT

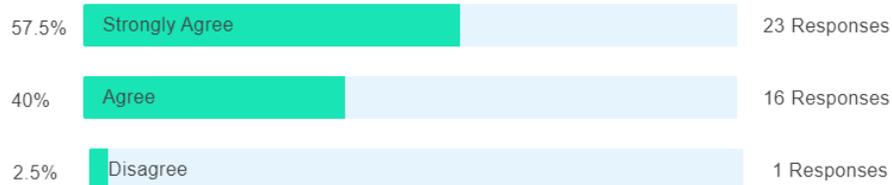
## Evaluation Report

At the conclusion of the event, the GoToMeeting software redirected attendees to a two question survey. The questions were designed to solicit constructive feedback on both the content of the event, as well as staff performance. The responses to both questions are included below.

1 of 4. My interest was engaged throughout the entire webinar.

40 registrants responded

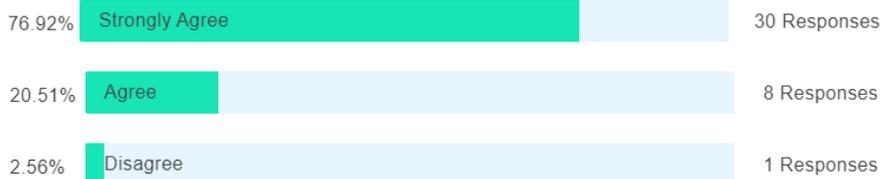
Multiple choice with single answer



2 of 4. I am satisfied with the quality and content of the webinar.

39 registrants responded

Multiple choice with single answer



### What portion(s) of the webinar did you like the best or find most valuable? Why?

1. Interactive polls/surveys
2. I found the entire session valuable.  
I found that the session was long enough. I'm unsure I could have handled a longer interaction.
3. Interactive questions & responses kept participants engaged.
4. It was all very informative. I definitely liked to collaborative portion although I was having trouble participating.
5. N/A
6. The updates and the discussion using the Poll Everywhere software. ,The discussion activity.
7. All aspects of the meeting agenda were very engaging
8. The interaction between the participants about the resources needed to improve health outcomes in the community
9. The fact that Health Equity was added to the plan review and presentation. Systemic equality discussions are taking place worldwide at this time and it is nice to see our county taking an interest in addressing this very relevant issue.

# Virtual Community Health Improvement Plan Meeting

Friday, Oct 30, 2020 08:58 AM EDT - 11:44 AM EDT

## Evaluation Report

10. Wisdom sharing because we all contributed to provide our opinion about possible solutions
11. Providing feedback via Poll Everywhere, the process was seamless.
12. Poll Everywhere activity
13. Interactive portion with audience input and suggestions.
14. The interactive component.
15. Everything
16. Structure - excellent, with just the right amount of reminder/setup and specific verbal cues when we were going to the next session or next objective. Pace of speaking/content - excellent, and I'm appreciative of that as too many Zoom meetings and webinars seem to drag. The portion dedicated to receiving feedback was very well done; even through we were remote, it felt live and dynamic, and the pace was perfect/engaging (and the facilitator should be congratulated for bringing that!)
17. The achievements per area
18. Overview of Data Indicators and Performance
19. The polling deep dive of objectives
20. all topic was very good
21. I loved that the meeting was virtual, a great way in capturing the very needed feedback precisely and seamlessly!
22. Very interactive session
23. The Deep Dive was very helpful and engaging. The introduction about the progress with certain CHIP indicators and strategic priorities was helpful as well.
24. Portion on the elderly!
25. The entire presentation was valuable. Interaction with the questions
26. Overall the Webinar was valuable.
27. The Poll section was very interactive and can see how others responded.
28. I appreciate the interactive nature of this webinar and the ability to see the responses in real time.
29. The information presented was useful and well presented, great work to you team!
30. community questions

# Virtual Community Health Improvement Plan Meeting

Friday, Oct 30, 2020 08:58 AM EDT - 11:44 AM EDT

Evaluation Report

## What portion(s) of the webinar did you like the least or find least valuable? Why?

1. During the interaction, the question that appeared referred to a 'goal' that was not visible on the screen. Although, Valerie did an excellent job facilitating, I found myself providing answers to the key words she was stating or those posted on the screen rather than from the goal itself.
2. I was hoping for more fleshing out on the actual objectives and progress rather than the poll everywhere sharing opportunities.
3. Description of why the goals were identified and how to address them seemed to pass very quickly. Would have liked more time to review and discuss.
4. N/A
5. The interactive portion was engaging and interesting.
6. N/A,N/A
7. None
8. N/A
9. All the content presented was valuable.
10. Using abbreviations -- it would be good to include the meaning of abbreviations in the bottom of the slides, for those whom are not familiar with them.
11. N/A
12. N/A
13. N/A
14. Not Applicable.
15. everything
16. N/A. I wouldn't change a thing.
17. everything was very organized as usual
18. n/a
19. all of them they are important
20. N/A it was amazingly great!!!! :)
21. N/A (Great job!) - I do wish the different organizations present during today's virtual meeting were shared with attendees. That would be helpful in the future to know who is at the table and which organizations are missing. Thanks.
22. I found it all very valuable
23. N/A

# Virtual Community Health Improvement Plan Meeting

Friday, Oct 30, 2020 08:58 AM EDT - 11:44 AM EDT

Evaluation Report

24. None.
  25. Couldn't see anyone else, sometimes this is isolating.
  26. More interaction would make this meeting more engaging
  27. there should have been less time allotted for the break.
  28. N/A
- 

The following three pages contain the Save-the-Date promotion flyer and press release used to promote the event. Both materials were distributed to key community partners, local municipalities, and Florida Department of Health in Miami-Dade County (DOH-MDC) employees. In total, the estimated distribution reach of the materials was over 400 community organizations, more than 34 municipalities, and over 1000 DOH-MDC employees.

# Save The Date!

## Virtual Community Health Improvement Plan Meeting



### Community Health Improvement Plan

*A collaborative plan to improve the health and quality of life in Miami-Dade County*

We want to hear from you! Join the Florida Department of Health and other leading local organizations in discussing current health issues facing Miami-Dade County. The Community Health Improvement Plan Meeting is designed to bring community members and organizations together to take a collaborative approach to prioritizing and addressing the needs of the community.

**When:** October 30, 2020

**Time:** 10:00 AM — 12:00 PM

**Register** <https://attendee.gotowebinar.com/register/948375367518182928>

(use Google Chrome browser)



September 28, 2020

## Florida Department of Health in Miami-Dade County Announces 2020 Virtual Community Health Improvement Plan Annual Meeting



**Contact:**

Communications Office  
786-336-1276

**MIAMI, FL.** – The Florida Department of Health in Miami-Dade County is pleased to announce it will be hosting the 2020 Virtual Community Health Improvement Plan (CHIP) Annual Meeting to share overall updates on all strategic health priority areas part of the Miami-Dade Community Health Improvement Plan. The purpose of the Community Meeting is designed to bring a diverse mix of public health professionals, community members, state and local health officials and community organizations so they can take a collaborative approach to prioritizing and addressing the needs of the community through the development of strategies and interventions. The Community Meeting will take place on Friday, October 30<sup>th</sup>, 2020 from 10:00 a.m. - 12:00 p.m. virtually via the GoToMeeting platform.

The Community Health Improvement Plan (CHIP) is Miami-Dade County's five-year collaborative plan from 2019-2024 for developing policies and defining actions to target efforts that promote health. The CHIP is the local plan that examines the activities of our public health network and how they contribute to community health improvement that address the most important issues facing the community. The six strategic health priority areas identified from the last Community Meeting for the CHIP include: Health Equity, Access to Care, Chronic Disease, Maternal Child Health, Injury/Safety/Violence, and Communicable Diseases and Emerging Threats.

The Community Meeting is designed to provide high-level, dynamic sessions that address the strategic public health priorities such as increasing access to resources to promote healthy behaviors, preventing and controlling infectious diseases, improving access to primary care services, eliminating health disparities, and promoting an efficient and effective public health system that maximizes partnerships and uses information technology to improve health care outcomes. Community members will have the opportunity to discuss the status of the strategic public health priorities impacting health and wellness in Miami-Dade County, and evaluate the strategies and actions that address public health issues and opportunities in innovative ways.

**Event:** 2020 Virtual Community Health Improvement Plan Annual Meeting

**Location:** GoToWebinar Platform

**Date:** Friday, October 30<sup>th</sup>, 2020

**Time:** 10:00 a.m. - 12:00 p.m.

*The event is open to the community; however, space is limited. Please click [here](#) to register. Please use Google Chrome browser to open registration link.*

**For more information about the Mobilizing for Action through Planning and Partnerships process, please visit: <https://www.healthymiamidade.org/resources/mapp-process/>.**

## **About the Florida Department of Health**

The department, nationally accredited by the [Public Health Accreditation Board](#), works to protect, promote and improve the health of all people in Florida through integrated state, county and community efforts.

Follow us on Twitter at [@HealthyFla](#) and on [Facebook](#). For more information about the Florida Department of Health please visit [www.FloridaHealth.gov](http://www.FloridaHealth.gov).